

Dear Members,

As the situation with coronavirus (COVID-19) continues to develop, our entire team is ready and standing by to support you. Legacy wants to share the actions you, as pharmacy owners and pharmacists, can take to maintain a safe and clean environment for you, your employees, and the patients/communities we serve.

Please see below some guidelines you can take during this challenging time.

Guidelines for pharmacies during COVID-19 crisis:

- Limit quantities on gloves, sanitizers and masks.
- Post a sign outside saying, “If you have any signs or symptoms of dry cough, fever or shortness of breath, please call the pharmacy immediately” and provide them with a delivery service.
- Concerned patients can call in their payments via credit card or if it is a long-standing customer then have them mail a check or in-house charge account.
- Any patients with anti-viral, diabetes or immunosuppressive prescriptions, offer them with free deliveries.
 - For delivery persons: have the drivers call the patients and delivery meds when they are outside their house. Make sure they are home. We have signature waiver forms from the state board-NJ (write on signature line COVID-19 waiver and attach the board letter).
- Provide your staff & delivery driver with hand sanitizer, gloves, Lysol wipes and masks.
- Require all staff to wash their hands with soap every hour for at least 20 seconds.
- Use Lysol or antibacterial spray in the pharmacy periodically to clean most-used surfaces and door handles.

We will continue to keep you informed of any developments regarding COVID-19 as it relates to us.

We recognize this is a challenging time for all, and we must stay committed to the safety of our patients, customers, teams, and communities.

Please take care of yourselves and others around you,

Ritesh Shah

Ritesh Shah
CEO